Board of Trustees

Washtenaw Community College

ACTION

4800 E. Huron River Drive Ann Arbor, Michigan 48105-4800

Subject

Resolution Regarding Section 230 of PA 144 of 2022

September 27, 2022

RECOMMENDATION

That the Washtenaw Community College Board of Trustees certifies that the College does meet the best practice standards required for the state appropriations under Michigan Public Act 144 of 2022.

A ROLL CALL VOTE WILL BE TAKEN

Prepared by:	Julie Morrison	Recommended by:
Title:	Executive Director, Strategic Initiatives	Rose B. Bellanca, President

Executive Director, Strategic Initiatives

and Special Projects

Community Colleges Local Strategic Value Template

Please use this table as a method to **briefly** detail what your community college is doing to meet the best practices in each category. Each category is worth one-third of the total amount available for your institution. Your institution must meet 4 out of 5 best practices in a category to receive funding associated with that category.

Best Practices by Category	Examples of Adherence
Category A: Economic Development and Business or Industry Partnerships (must meet 4 of 5)	
(i) The community college has active partnerships with local employers including hospitals and health care providers.	 The College has clinical site agreements for all its health programs. New agreements exist with St. Joseph Mercy Hospital (Trinity); University of Michigan Hospitals (Michigan Medicine); VA Hospital of Ann Arbor; Beaumont Health System; Mission Point at Superior Woods; Select Specialty Hospital, and Special Tree Rehabilitation. To meet employer demand in the health care industry, in 2021-22 the College expanded its Long-Term Health Care jump-start offerings in partnership with regional health care employers addressing a critical talent shortage, with its third cohort of students receiving training and direct placement, and 95% job placement. The College launched two new health care programs in 2022: an associate degree in Healthcare Administration to meet local demand for administrative support and degree requirements of local hospitals; and a Cardiac Telemetry Certificate to meet requests of Michigan Medicine and Trinity Health, which will assist in providing clinical placements. WCC's Conference Services hosted a Virtual Presentation on the Opioid Crisis with Michigan Medicine's Center for Health Transformation. The College hosted three American Red Cross Blood Drives in 2021-22, collecting 127 pints of blood. In 2021-22 WCC hosted and sponsored the following with on-site support by Conference Services and/or Public Safety: Washtenaw-Livingston Medical Control Authority monthly training workshops

Best Practices by Category	Examples of Adherence
Best Practices by Category	Examples of Adherence Ann Arbor Township Fire Department/Washtenaw County Haz-Mat team training U-M Michigan Medicine 2-Day Emergency Department training Washtenaw County Sherriff's Department Coordinated Law Enforcement 2-day training in behavior and mental health awareness The College continued its partnership with Rite Aid Pharmacy to be a designated COVID-19 Vaccination location, offering booster clinics in Winter 2022. The College continued its partnership with IHA to promote and ensure quality and currency in WCC's Medical Assisting Informational Sessions as necessary, recruits students and current employees to enroll in the program, and supplies clinical sites for students. The College has 50 apprentices working with numerous separate companies, including the following employers: Axis Engineering Faurecia Manufacturing Hoffmann Filtrations Systems Ilmor Engineering JAC Products L and W MAGNA International, Inc. Milan Metals U-M General Maintenance UAW (United Auto Workers) Zero Hour Parts The College continues to have partnerships with the following employers for manufacturing skill sets gained using equipment or job placement funded as part of the CC-STEP grant:
	Detroit Diesel Co.Detroit Thermal Technologies
	Dextec ManufacturingFaurecia ManufacturingIlmore Engineering
	 JAC Products

Best Practices by Category	Examples of Adherence
	 Klingelnberg America
	 L&W Engineering
	 MAGNA International, INC.
	 Milan Metals
	 Pollard Banknote (and Teamster Local)
	o Reliance One
	 Roush Industries
	 VulcanMasters Welding
	 The College continues its partnership with the
	University of Michigan Transportation Research
	Institute (UMTRI) in the Center for Connected
	and Automated Transportation (CCAT) program
	funded by the USDOT as a University
	Transportation Center (UTC). The College has
	been working with the following representative
	employers and industry groups in developing
	Connected and Automated Vehicle and Smart
	City Infrastructure programs to deliver
	education and training skill sets to students
	and incumbent workers, and provide
	candidates for hire:
	MICHauto Automotive Research (CAR)
	Center for Automotive Research (CAR)
	IEEE American Center for Mobility (ACM)
	American Center for Mobility (ACM)Umlaut
	O Umlaut O DANLAW
	o GRIMM
	 Ford, GM, Toyota, Nissan and Stallantis
	o Integral Blue
	May Mobility
	 Siemens Mobility
	 WSP (formerly Parsons-Bickerhoff)
	 Michigan Office for Mobility and
	Electrification
	 Michigan Department of
	Transportation
	 Telecommunications Association of
	Michigan
	 ITS Michigan
	 LDFA of Ann Arbor/Ypsilanti
	 The College has contributed each year to the
	Annual CCAT Global Symposium sponsored by
	UMTRI, including the following:

Best Practices by Category	Examples of Adherence
	 WCC hosted the annual UMTRI two-day CCAT Global Symposium, providing speakers and panelists, involving employers such as Toyota Product Development (2019). WCC faculty participated in a virtual Cybersecurity Panel discussion with a CSIT instructor (2020). WCC President Rose B. Bellanca gave opening remarks, and the College presented a virtual ATC tour (2021). WCC President Rose B. Bellanca delivered the keynote address (2022). WCC's Public Service Training department partners with law enforcement agencies across the State of Michigan. There has been unprecedented interest from Michigan law enforcement agencies in WCC's recruit class in 2021-22. The Department hosted Wayne, Grand Traverse, Troy, Redford, Plymouth Township, Pittsfield Township, East Lansing, Inkster, Royal Oak, Romulus, Allen Park, Trenton, Novi, Ann Arbor, Ypsilanti, Big Rapids, Livonia, and Saline Police Departments, as well as Livingston, Washtenaw, Lenawee, and Monroe County Sheriff's Offices for recruiting. Customized in-service training is offered, as well as tactical first aid training, an online legal update program, and an online class that assists agencies in meeting the educational component of the active duty firearms standard established by the Michigan Commission on Law Enforcement Standards. The College participated in the following Industry Technology Conferences, including ATC Program exhibits: CAR Management Briefing Seminars (2019, 2021) Automobili-D Technology Exhibits at the NAIAS North American International Auto Show (2019, [2020-2021 interrupted by COVID], 2022) AutoSens Industry Conference (2019) Ann Arbor SPARK Mobility Row (2019,
	2021)

Best Practices by Category	Examples of Adherence
	 ITS Michigan Annual Meeting (2019) Motor Bella (2021) Eyes on Automotive Design, Ford House (2021) The College partners with Ford Motor Company for their Design Center (Clay Modeling) and General Motors for their Fuel Cell Technician programs. The Design Center has recruited 12 interns and offered all permanent positions on program completion. The Fuel Cell program has 3 interns with potential for hiring. WCC provides interns for the EMU Digital Media internship program annually, to date supporting over 40 interns. The program allows interns to work with regional businesses to learn current technology skills, with employers including Pinterest, Google, and IBM. The WCC Experiential Learning Internship program has placed interns in virtual or inperson internships with employers, including: Quicken Loans Walt Disney World EMU Digial Media IHA Novacoast General Motors Ford Motor Company Toyota Menlo Innovations Nexient UMTRI May Mobility
(ii) The community college provides customized onsite training for area companies, employees, or both.	 The College provides customized training for multiple area companies, currently including: NovaCoast Pittsfield Township Department of Public Safety
	 The College continues to offer a customized certificate program on the campus of the University of Michigan for employees in the Facilities and Housing departments. In 2021-22, the College launched new certificate programs in Cybersecurity

Best Practices by Category	Examples of Adherence
	Operations, HR, and Supply Chain that are accelerated and/or embedded into other programs for those seeking to customize learning according to skill needs. The College is a designated National Center of Academic Excellence in Cyber Defense Education by the U.S. National Security Agency and the Department of Homeland Security. The College's Workforce Development unit has expanded industry cluster strategies to create industry-driven talent pipelines in partnership with local employers and agencies to addresshigh-growth, high-demand sectors of healthcare, IT, and transportation. As a result, WCC has expanded its boot camps leading to employment, including new cohorts of Cybersecurity Bootcamps in partnership with Michigan Rehabilitation Services and Michigan Works! and Foundations of Caring Healthcare bootcamps in collaboration with HomeWatch, Vibrant Life, Interim Healthcare, Walton Wood Carriage Park, and Michigan Works!. In 2022, the college launched a partnership with Trainco Truck Driving School to offer the company's training on WCC's campus and prepare students to attain a class A CDL, addressing a critical need to fill high-wage jobs
(iii) The community college supports entrepreneurship through a small business assistance center or other training or consulting activities targeted toward small businesses.	in the transportation industry. The College continues to operate an Entrepreneurship Center on campus to provide support for those interested in small business, providing individual coaching, networking, and resources for faculty, staff, students, community entrepreneurs, and business owners. The Center held hundreds of virtual and in-person resource sessions to support 399 new intakes during FY 21-22, and served 318 clients one-on-one during FY21. The Center also welcomed 426 attendees at 37 free educational webinars it delivered for business owners and others, including for specific industries such as health care and the arts, or for underrepresented groups. The Center has hosted an annual Pitch@ WCC Competition since 2016, which was offered in a hybrid

Best Practices by Category	Examples of Adherence
	format in 2022 with six winners of cash prizes to support their projects. The Center expanded its "Entrepreneurs-in-Residence" program offering mentoring and consulting by local business owners. Active community partnerships and collaborations with small business are maintained through the WCC Entrepreneurship Center and Small Business Development Center (SBDC) with: Ann Arbor SPARK; SPARK East (Ypsilanti); Ypsilanti Township; Nonprofit Enterprise at Work; the Ypsilanti District Library; and several community arts organizations, as well as: Local Chambers of Commerce; SCORE; VetBiz Central; Great Lakes Women's Business Council; Ann Arbor Entrepreneurship Fund at the AAACF; Washtenaw County's Office of Community and Economic Development; Center for Independent Living; United Way; EMU's Engage and Upward Bound programs; and University of Michigan's student organization Optimize. WCC is a new member of the Small Business Association of Michigan (SBAM). This partnership provides WCC exposure to over 30,000 small business owners and a variety of direct marketing opportunities to businesses unaware of the workforce development and educational resources WCC has to offer. The SBDC's Greater Washtenaw Region, hosted on WCC's campus, counseled 1,099 clients in the last year. Clients opened 63 new businesses (up from 41), creating or retaining 529 jobs over a 6-county region. \$85.9M of capital was invested into clients' businesses. In 2022, the College launched a new Entrepreneurship and Innovation 18-credit certificate program to provide entry skills for starting a business, and which is stackable with the existing, more in-depth, customizable Entrepreneurship and Innovation 18-credit certificate. Both are online, accelerated programs. WCC offers additional certificate and associate degree programs in business
	management and entrepreneurship, and has

Best Practices by Category	Examples of Adherence
	created entrepreneurship modules that can be incorporated across the curriculum. The College now offers multiple options for accelerated programs, including 10 programs in business, management, IT, supply chain, HR, and entrepreneurship, including an associate degree in business that can be completed in 17 months. WCC additionally offers 33 Fast Track job training programs leading to business/industry certification. The Entrepreneurship Center is a collaborator with the Michigan Founders Fund in the Future Founder Internship Program, a paid summer internship program for underrepresented students to get hands-on experience in technology careers and entrepreneurship. The Economic and College Development division offered free professional development classes to all finalists of the Entrepreneurship Center's Pitch Competition. In 2022 WCC was selected as an education partner for Amazon's Career Choice Program, providing Amazon's hourly employees access to the college's academic degrees and
(iv) The community college supports technological advancement through industry partnerships, incubation activities, or operation of a Michigan technical education center or other advanced technology center.	■ The College continues to expand its Advanced Transportation Center and leadership in mobility education focused on the integration of Intelligent Transportation Systems, Advanced Automotive, and Advanced Manufacturing Technology pillars. The effort continues to be supported by multiple partners, including regional employers, and is funded in part through a state CC-STEP grant and a USDOT-funded grant managed by UMTRI. The Center is a collaborative effort between the College's Advanced Technology Division, Business and Computer Technologies Division, and Workforce Development Incumbent Worker Training, and has refined new curriculum, equipment and workforce training in the areas of Automotive, Advanced Manufacturing, Welding and Fabrication, Lightweight Materials, and Information Technology, featuring Network

Best Practices by Category	Examples of Adherence
BEST FIRELITIES BY Category	Communications and Automotive Cybersecurity. In 2022 the College opened a new Automotive Cybersecurity lab with Umlaut designed workstations. The lab is housed in the Business Education Building and includes individual hacking workbenches to allow hands-on experience to test security for auto networks and related infrastructure. The College has researched and submitted a Congressional Community Project grant for the establishment of an Electric Battery Assembly and Charging Maintenance Program. The College has continued to develop training for technicians in the Intelligent Transportation Systems (ITS) sector, and is offering new training in Emerging Sector areas such as Fiber Optics, Machine Learning, Data Analytics, and Automotive Cybersecurity. This includes smaller "bite sized" Excel and Smartsheet courses for data analytics and XML. These classes are completely online and offered nationally. The College continues to showcase its ATC technology programs and equipment on and off campus, including participation in the state of Michigan AutoMobili-D exhibits, media interviews, panels, and demonstrations at the North American International Auto Show and Ann Arbor SPARK's Mobility 360-Tech Trek. Other demonstration venues in 2021-22 included Motor Bella, Eyes on Automotive Design at the Ford House, and the Center for Automotive Research Management Briefing Seminar. The College has also displayed its unique equipment during campus visits by legislative representatives and other visitors; equipment includes the Ford Mach-E, Auto Cyber Educator (ACE) mobile hacking workbench, and modified Polaris Slingshot, which exhibits advanced vehicle sensors, V2X
	communications, and vehicle components featuring lightweight materials and advanced
	manufacturing processes.

Best Practices by Category	Examples of Adherence
	 The College has continued to participate from 2019 through 2021 with the USDOT/Volpe and NoCOE in ITS professional capacity building workshops/workgroups to define ITS occupational pathways with supporting skillsets. The College continues to have an ATC Stakeholder Advisory Board Member on the Michigan State University NSF Grant program "Workforce for the Era of Automated Vehicles (WEAVE)," intended to examine the impact of autonomous vehicles on the future workforce. In connection with its Advanced Transportation Center's mobility focus, the Economic and College Development department has developed 23 online, 24/7 format classes around connected car, smart cities, and data management, including a Data Analyst Technician course. Many of these prepare students for industry recognized certification testing and positions in emerging sectors. WCC is a member of the Educational Advisory Committee of the American Center for Mobility (ACM) in partnership with business, industry, and government, as well as represented on the ITS Michigan Board's Talent and Workforce Committee, ensuring collaboration in Connected and Autonomous Vehicle and Smart Cities technology development. The College is a national leader in educational partnerships with international trades organizations. In 2022 WCC celebrated its 33rd year of an international training agreement with the United Association of Plumbers and Pipe Fitters (UA), with approximately 3,000 members participating in training on WCC's campus this year. The College also has had an agreement with the International Association of Bridge, Structural, Ornamental and Reinforcing Iron Workers for 13 years, with 600 members training on campus in 2022. Additional recent agreements include those with the Operative Plasterers and Cement Masons and the United Union of Roofers,
	Waterproofers, and Allied Workers. Together

Best Practices by Category	Examples of Adherence
	these groups, all of which returned to inperson events in 2022, typically bring a total of nearly 4,000 members to campus for training events each summer. The Ann Arbor area visitors and convention bureau (Destination Ann Arbor) estimates that all trades programs combined generate approximately \$20 million in economic impact for the county. WCC offered extensive remote learning support for the UA throughout COVID-19, making hundreds of UA courses available online through Blackboard, which now continue to be used year-round even as oncampus training has resumed. The College continues serving UA apprenticeship training programs at more than 160 local training centers through Blackboard online course management and ongoing support. The College hosted more than 300 members of the International Brotherhood of Electrical Workers (IBEW) and National Training Alliance for annual instructor training in summer 2021 when their usual site was unavailable due to COVID. The college worked in collaboration with its trades partner the United Association to complete the renovation of the UA's Great Lakes Training Center facility on campus in 2022. The UA and WCC sponsored a fourmillion-dollar expansion, adding several labs, classrooms, and warehouse to the existing building, which is specifically designed to support UA and other trades training. WCC continues to address its sustainability goal of moving all electric power to clean energy by 2029 by partnering with DTE Energy through the MIGreenPower renewable energy program. It was the first community college in Michigan
(v) The community college has active partnerships with local or regional workforce and economic development agencies.	to join this program. The College is a member of SEMCOG, as well as MICHauto (the Detroit Regional Chamber), Automation Alley, and a partner with Ann Arbor SPARK, enabling it to participate in regional planning and development. College

Best Practices by Category	Examples of Adherence
Dest Flattices by Category	leadership is represented on the SEMCOG Workforce Task Force. The College participates annually in the Ann Arbor SPARK sponsored <i>Tech Trek</i> and <i>Mobility</i> Row events in downtown Ann Arbor. Cancelled in 2020 due to COVID, WCC again showcased its Advanced Transportation Center and cybersecurity programs by displaying its mobile hacking lab and Ford Mach-E at the return of the live event in 2021. The College is recognized by the Society for Human Resources Management (SHRM) to offer Professional Development Credits (PDCs) for SHRM-CP or SHRM-SCP. Members of the team also are members of the local Greater Ann Arbor Society for Human Resources Management (GAASHRM). The College is recognized by the State of Michigan to deliver SCECH (State Continuing Education Clock Hours) professional development to K-12 educators. The College President serves in positions on the following local and regional boards dedicated to economic development: MICHauto Board; Executive Committee of Ann Arbor SPARK; Michigan Works! Southeast Executive Board; American Center for Mobility Foundation Board; Workforce Intelligence Network (WIN) Board; Trustee of the Citizens Research Council of Michigan; the Ralph C. Wilson, Jr. Foundation Advisory Board; and nationally on the Structured Pathways Commission for the American Association of Community Colleges. The College has alternately been represented on the Board of the Southeast Michigan Council of Governments (SEMCOG) in multiple roles by the President and the Vice President for
	Economic and College Development, as well as by WCC Board of Trustee representation. The
	Vice President for Economic and College Development serves on the Ann
	Arbor/Ypsilanti Smartzone/LDFA; the ITS Michigan Board; the USDOT-funded Center for
	Connected and Autonomous Transportation

Best Practices by Category	Examples of Adherence
Best Practices by Category	grant partnership; and the USDOT National Operations Center of Excellence. The Vice President for Workforce and Community Development serves on the Board of the Ann Arbor Downtown Development Association Partnership Committee; the American Center for Mobility education Committee; and Workforce Intelligence Network. The College sponsors and hosts the Washtenaw Economic Club, which is committed to the region's economic prosperity. The club offers six distinguished membership levels and brings dynamic presenters through its speaker series to approximately 150 stakeholders from across the county each year. The WEC returned to in- person events in spring 2022 and continues its Young Leaders membership to attract professionals and community leaders between ages 21-35. Speakers for 2021-22 include: David Barfield, Group Development Officer for Impellam Group and former CEO of Bartech Group; Albert Berriz, CEO and Co-owner, McKinley Companies; Gabriel Ehrlich and Donald Grimes, Economists, University of Michigan; Paul Glantz, Co-Founder and Chairman of the Troy (Michigan) theatre chain Emagine Entertainment; and Tim Skubick, Senior Capitol Correspondent. The College has an active partnership with the Michigan Works! Board. WCC's Workforce Development team continues to join with Michigan Works in hosting presentations that share Michigan New Jobs Training and other state programs (e.g. Reconnect, Futures for Frontliners) with organizations that could benefit. The College works with Michigan Works Southeast, local economic development partners, and community partners to create agile talent development pipelines in high- demand sectors (such as cybersecurity and healthcare boot camps).

Best Practices by Category	Examples of Adherence
Best Practices by Category	 The College continues to maintain membership in the "Lenawee NOW" Economic Development Group. The College has advisory boards to support the currency of all technical/ occupational programs. The College has an active advisory committee for its Liberal Arts programs to connect faculty and business and amplify the competencies required in the workplace, and how they are taught through liberal arts courses. The College's Office of Apprenticeship sits on the regional CEAC (Career and Educational Advisory Committee) Apprenticeship subcommittee. The College's Harriet Street Center provided a pilot digital literacy training for seniors, parents of children who attend Parkridge Community Center's After School Program, and Ypsilanti Housing Commission residents. WCC's Center for Career Success prepares employers, students, and the community for future jobs and career transitions. In 2021-22, in-person and virtually, they assisted over 1,000 individuals, registered over 2,500 jobs, and held over 100 classroom presentations or events. The Center for Career Success holds several industry-specific Career Fairs in partnership with regional employers each year, hosting approximately 100 employers and over 200 attendees total. They held virtual career fairs in fall 2021 and spring 2022, as well as special healthcare and internship fairs. The Certification Center at WCC offers certification testing for more than 200 business and industry certifications for those in Law Enforcement, Health Care, Fitness, Supply Chain Management, Local Unions, Childcare,
	Construction, and Information Technology professions. The College holds an active position on the
	Washtenaw Literacy Board participating in literacy development efforts across the county.

Best Practices by Category	Examples of Adherence
	 The College partners with the Ypsilanti District Library on literacy outreach programming specifically designed to increase literacy readiness and access to content-level books for Ypsilanti-area students and their families. The College was a sponsor, along with event host Michigan Works! Southeast, of the Careers of Today and Tomorrow job fair held at the South Michigan Center for Science and Industry in May 2022. The College highlighted its mobility programs, displaying its Ford Mustang Mach-E and automotive cybersecurity workbench at the event, which invited hundreds of job seekers high school age and up to explore careers and speak with ~25 employers on-site.
Category B: Educational Pa	rtnerships (must meet 4 of 5)
(i) The community college has active partnerships with regional high schools, intermediate school districts, and career-tech centers to provide instruction through dual enrollment, concurrent enrollment, direct credit, middle college, or academy programs.	 The College further developed its partnership with Ypsilanti Community Schools throughout 2021-22. As part of this relationship, the Parkridge Center hosted two meetings between leadership from YCS and WCC. YCS has also invited WCC staff to attend weekly visits to YCS schools and participate in their events. YCS also awarded scholarships for WCC's summer camp experience for children who attend YCS schools. The College charters a nationally recognized middle college, the Washtenaw Technical Middle College (WTMC). In 2021, 85% of WTMC students earned an associate degree upon high school graduation. The College continues its partnership with the Washtenaw Intermediate School District to serve the residents of eastern Washtenaw County, providing GED/ESL instruction online and on site at the Ypsilanti Township Center. The College continues to partner with local high schools for dual enrollment offerings on campus and virtually. The number of high school students dual enrolling at WCC currently represents 17% of all new students, up from 11% a year ago.

Best Practices by Category	Examples of Adherence
	 The College continues to offer classes in area high schools, returning to in-person offerings and providing 15 classes in four high schools in 2021-22. The College offers a CNA (Certified Nursing Assisting) program at Ypsilanti Community High School, which serves students from Ypsilanti, Lincoln, and Ann Arbor WAVE High schools. The program enrolls 12-24 students each semester and addresses access to health and CTE programming for these schools. The College continues to collaborate annually with Square One Education Network via the CCAT Grant to support K-12 STEM/STEAM projects in Innovative Vehicle design and V2X Communications. The collaboration includes middle/high school workshops for student/teacher project teams in Innovative Vehicle Design and V2X Communications, with a focus on disadvantaged student populations. Continuing Education Units are offered to teachers through these workshops. An annual competition event for middle/high school is held at the Kettering University Mobility Test Track, with WCC providing ATC Program exhibits and a Vehicle Repair Trailer, and instructors coaching students in safety and qualifying their project vehicles. Teams competed virtually in 2020 and 2021, and inperson in 2022. In 2022, the College provided ATC displays and activities together with joint partner Kettering University at the first STEM day held at Michigan International Speedway. The College partners with the Livingston Intermediate School District to offer middle college programs in Cyber Security, Mechatronics, and Welding for all five Livingston school districts. In 2022, the college became a designated post-secondary partner with the Plymouth Canton
	Community Schools Middle College program, which is required to support early middle college programs for completion of college
	degrees and credentials. The college is now a

Best Practices by Category	Examples of Adherence
	partner with five such programs, including its chartered middle college on campus, the Washtenaw Technical Middle College. In Fall 2022, the college had 1,140 dual enrolled students.
(ii) The community college hosts, sponsors, or participates in enrichment programs for area K-12 students, such as college days, summer or afterschool programming, or science Olympiad.	 The College offers summer youth classes and camps through Community Enrichment, including sessions in music, robotics, video game design, additive manufacturing, and art and engineering, as well as a connected vehicle camp and STEAM middle school program. In 2022 camps returned to in-person offerings, with 12 summer camps, nine of which focused on technology such as coding and drones. The College offers a STEM summer program for incoming freshmen. The College also offers a "College and Career Readiness" summer bridge program each year for high school students interested in dual enrollment. The College hosts an annual summer camp and provides ongoing cultural, educational, and recreational activities for youth throughout the year. The College held its annual 6-week academic summer camp at the Parkridge Community Center, providing engaging activities along with 96 hours of teacher-led instruction in math, reading, Spanish, and STEM topics. Beginning in fall 2021, Parkridge reimagined its After-School program to mirror the academic focus of the Summer Learning Experience. The College now employs three certified teachers year-round to provide instruction in Math, Spanish and Reading. The College hosted its fourth annual STEAM week in 2022, offering more than 40 virtual sessions to approximately 450 high school, college, and community participants. The event included speakers from university and industry partners, workshops, tours, demonstrations, films, and career panels. For the first time, STEAM Week was paired with WCC's Campus Explore, an event that introduces prospective students to all the college has to offer in education and career preparation.

Best Practices by Category	Examples of Adherence
(iii) The community college provides, supports, or	 The College hosts SuperSTEAM Saturdays monthly during the academic year (both virtually and on-campus) to provide hands-on STEM plus arts workshops, career presentations, documentaries, campus tours, and labs. The interactive sessions led by WCC faculty are designed for middle school-age students but are open to all ages. In February 2022 the College celebrated its fifth annual CTE Month, including information stations for prospective students highlighting the value of CTE programs, the benefits of CTE careers, and resources for students interested in CTE pathways. Students were also invited to a virtual panel on CTE programs hosted by the State of Michigan. WCC's Welding and Fabrication Department hosted the WCC High School Welding Invitational in January 2022, bringing more than 140 high school competitors from eight high school welding programs to campus to compete for prizes in WCC's welding facilities. In April, the department then hosted the Skills USA State Welding Competition, which included 54 competitors from twelve high schools across the state of Michigan. The College's Transportation Technologies department hosted the 2022 Skills USA high school regional competition in the WCC transportation labs, with 65 high school students and instructors participating. The Entrepreneurship Center collaborated in late 2021 with Ypsilanti non-profit Hero Nation to offer "Heroic Futures," a free virtual event using nerd and pop culture to encourage youth ages 14-18 to develop positive identities and relationships; the event included facilitated workshops on visioning, entrepreneurship, comics, and superheros. The College continues to implement the REACH
participates in programming to promote successful	program for youth aging out of the foster
transitions to college for traditional age students, including grant programs such as talent search,	system, which includes State grant funding for a transition coach to help with life skills and
upward bound, or other activities to promote college	success in college.

Best Practices by Category	Examples of Adherence
readiness in area high schools and community centers.	 The College has expanded and refined its first-year student success coaching model, with coaches integrated more closely with advising and faculty. This past year, success coaches served over 1,200 first-time degree-seeking students. Coaches have expanded student support and engagement with implementation of the TargetX platform. This has enabled more systematic and personalized communication and outreach to students via email and text. The College continues its partnership with the Ann Arbor Area Community Foundation to house two success coaches funded by AAACF supporting students receiving scholarships from AAACF at WCC, and area colleges and universities. The College partnered with Ypsilanti Community High School to use the ALEKS math assessment and educational tool to promote math competency so students can access college level math courses when enrolling in college. The ALEKS tool is also used for the College and Career Readiness summer bridge program. The 8th annual Summer Bridge program was offered virtually this past year to rising juniors and seniors interested in dual enrollment. The 4-week program offers soft skills and basic skills instruction. The College implemented a co-requisite model for college-level reading, writing, and math to place incoming new student on a successful pathway through their academic program. With a combination of modalities and new approaches, students now will be able to enroll in college-level courses in one year or less. The College hosts a visit each semester in which dual-enrolled students from Ypsilanti High School visit campus to tour the Health Science Division program areas. While phasing in on-campus offerings throughout 2021-22, WCC continued to
	enhance options for online learning success for all students during COVID and beyond, and maintained all student support services

Best Practices by Category	Examples of Adherence
	virtually to address student needs. The College continued to expand and refine its Virtual Classroom (VC) model (synchronous online), with success rates in VC courses at almost 79% in Winter 2022 (7 points above national average). Overall, in 2021-22, WCC offered more than 350 online courses. The College completed year one of the Alpha Scholars program in 2021-22, supported by \$1.4 million in Title III grant funding and designed to offer customized support for first-time, full-time, degree-seeking students. As of May 2022, the program has 123 students that are 25% minority, with a 94% persistence rate. The College offers a "Student Success Conference" each semester to introduce new students to success strategies and resources, as well as a "Recharge Your Success" conference to energize students returning to class. The College continues to provide a Virtual Student Connection Welcome Center (along with in-person and phone options) to offer one-stop, virtual access to student information and support services.
(iv) The community college provides, supports, or participates in programming to promote successful transitions to college for new or reentering adult students, such as adult basic education, GED preparation and testing, or recruiting, advising, or orientation activities specific to adults.	 The College continues to support students through state-funded programs designed to provide education and targeted student support for COVID frontline workers and returning adult students. To date, WCC has had 2,409 enrollees in the Futures for Frontliners program with 1,734 scholarships awarded, and 2,766 adult learner enrollees through the Reconnect program, with 1,895 awarded. Scholarships awarded equaled over \$2.4 million for Frontliners and almost \$2.1 million for Reconnect students. The College is a regional GED testing site and has a successful GED preparation program (Adult Transitions), which also prepares students for a smooth transition to college enrollment. The program continues to be recognized annually by the State for its education gains, which are among the highest in Michigan.

•	The College holds Gold status as a Vet Friendly School. The College's Wadhams Veterans Center does outreach activities with student Veterans, and since 2016-17 has worked with the WCC Foundation to provide emergency funds to meet Veteran needs, including gas and grocery cards, utility payments, and book awards. The WCC Foundation's Student Emergency Fund helped approximately 130 students in 2021-22 with timely assistance of up to \$500 per request to overcome emergencies, including food shortages, unexpectedly high utility bills, transportation problems, technology challenges, and childcare needs. Funds were paid directly to vendors to ensure financial aid was not compromised. Over \$167,000 was raised to support the fund in
	The College continues to increase the implementation of Open Educational Resources (OERs) in courses to mitigate textbook costs, saving students an estimated \$2.4M in 2021-22, and \$9.3M since 2017-18. In 2022, OERs were in place for 47 courses and WCC was prepared to launch its first "Z Degree" for Fall, a complete associate degree with no textbook costs. WCC's Bailey Library maintains more than 300 laptops for student long- and short-term lending, and has provided hot spots for students to address gaps in technology needs (approximately 400 in 2020-21 during COVID, adjusted to approximately 200 with the return to campus in 2021-22). WCC supports 70 computer labs on campus to ensure adequate technology access for students. This includes procurement, resolving issues, and refreshing the computers and software on them as needed. The College has continued to expand a focus on student mental health, including Mental Health
	and Wellness Webinars during COVID to help reduce the stigma of mental health issues and provide resources for students, and regular

Best Practices by Category	Examples of Adherence
	"Mind Your Mental Health" email updates. In 2021-22 the College launched the WellTrack app with tools to assist students with monitoring mental health. The College also now offers the Protocol call center for 24/7 mental health support, with access to immediate resources and referrals. To support students remotely, since 2020-21 WCC counselors have provided expanded telehealth services, completing over 330 personal counseling appointments last year. In addition, frontline staff were certified in QRP (Question, Respond and Persuade) training on assisting students in distress. The College also has an active Collegiate Recovery Program for students seeking recovery from addiction, providing enhanced services virtually during COVID and sponsoring community Naloxone training. The College continues to offer and expand accelerated programing with targeted skills geared for adult learners, such as business management, business essentials, entrepreneurship, and IT programming accelerated certificates. The College offers "Smart Pairs," selected 7-week online course pairs designed to meet the needs of adult students and promote accelerated progress toward completion and transfer.
(v) The community college has active partnerships with regional 4-year colleges and universities to promote successful transfer, such as articulation, 2+2, or reverse transfer agreements or operation of a university center.	 The College participates in the grant-funded Michigan Louis Stokes Alliance for Minority Participation (MI-LSAMP), an alliance of four 4-year institutions (University of Michigan, Michigan State, Wayne State, and Western Michigan University) and two community colleges (WCC and Mott). In 2021-22, a \$3 million renewal was awarded of National Science Foundation funding to continue the grant's goal to significantly increase success of underrepresented students in STEM fields over the next five years. The College's NSF grant funding for the S-STEM program, incorporated into WCC's STEM Scholars program, supports scholarships for

Best Practices by Category	Examples of Adherence
	academically talented students demonstrating financial need, enabling them to enter the STEM workforce or graduate school programs after completion of a STEM area degree. The College continues to grow its STEM Scholars cohort program with special programming for students pursuing STEM degrees at WCC with intent to transfer. The program includes customized curriculum, faculty mentoring, academic, social, and career support, research opportunities, and coordination with the transfer institution. This program was created with the support of the LSAMP grant and S-STEM grant, all in collaboration with receiving universities. The STEM Scholars program, launched with 16 students in Fall 2018, has 98 current scholars in 2022: 20% are minority, 50% are female, and 20% are first generation. The current cohort has a 100% retention rate. The College partners with the University of Michigan UROP (Undergraduate Research Opportunity Program) annually, which provides WCC students the opportunity to participate in a research placement during the summer with faculty at the U-M. In 2022, six WCC students were accepted to present their research at UROP, the most of any institution participating in the event. The College launched agreements with four HBCU institutions as part of its new HBCU Pathway program, offering WCC students a seamless transition with coordinated services to HBCUs Jackson State, Mississippi Valley State, Central State University, and Southern University at New Orleans; it is the first comprehensive such agreement between a Michigan two-year institution and any HBCU. The College continues to partner with University of Michigan Chemistry faculty in a \$1M grant to bridge community college science students with U-M's undergraduate program in chemistry. This includes seminars, research, visits and mentorships.

Best Practices by Category	Examples of Adherence
	 The College developed a dedicated virtual University Transfer Center in 2020-21, providing holistic, accessible services and engaging students interested in transfer, and developing more strategic agreements with transfer partners. The College continuously updates articulation agreements to allow smooth transfer of programs with other colleges and universities, and currently has 86 transfer agreements with other institutions, 63 3+1 agreements, and 17 reverse transfer agreements. In 2021-22, the College added new articulation agreements with Eastern Michigan University in journalism, arts administration, and sports/entertainment management. The College's honor society, Phi Theta Kappa, invites four-year university recruiters to speak, network, and provide information at the society's annual induction ceremony. The College collaborated with the University of Michigan College of Engineering in 2021 after procuring a 2021 Ford Mustang Mach-E to adapt Advanced Transportation Center Program skills sets to include Battery Electric Vehicles, battery/controls functional diagnosis, charging systems, Over-the-Air Updates/Cybersecurity, and driving range analysis. WCC participated with U-M in drafting an NSF Proposal to create a Battery Manufacturing Program, State of Charge Diagnosis, and Re-Purposing logic for second
Category C: Community S	life utilization. Services (must meet 4 of 5)
(i) The community college provides continuing education programming for leisure, wellness, personal enrichment, or professional development.	 The College offers more than 200 classes each term for personal enrichment and professional development, including targeted classes for youth and seniors. As of 2022 the College is offering community classes and events online and in-person to meet the needs of the community. The College supports lifelong education and quality of life by providing Senior Focus health and wellness programs, offering approximately

available face-to-face. The College held its first Liberal Arts Week in connection with National Arts and Humanities Month in October 2021. The event, open to campus and the community, included a week of WCC faculty and community leaders offering interactive sessions on the importance of liberal arts education and its impact on life and workplace skills. In collaboration with community partners and WCC's health insurance carrier, the College's Human Resources Department has continued to enhanced wellness efforts by offering greater support options for mental well-being, such as immediate 24/7 access to counseling through the Employee Assistance Program, telehealth options, and access to community resources. In May 2022 the College offered Lunch and Learn sessions focused on stress management, wellness resources, and mental health issues in the workplace. The College also held a Wellness Day event to welcome employees back to campus in Fall 2021 and Fall 2022, including multiple activities Coused on wellness and mental health and resources provided by the College and community partners. The College has taken an active stance in encouraging exercise among employees and students through participation with the American College of Sports Medicine. For the fourth consecutive year, the College was awarded the Silver Level Exercise is Medicine designation for its committen to creating a culture of wellness on campus, one of only 156 campuses nationwide to be so honored. The College closed grant funding from last year from the following agencies to support its	Best Practices by Category	Examples of Adherence
from the following agencies to support its		64 such free classes with nearly 1,500 registrations in 2021-22. In addition, the college offers tuition scholarships for county residents age 65 and older. Senior Focus classes offered virtually during COVID are again available face-to-face. The College held its first Liberal Arts Week in connection with National Arts and Humanities Month in October 2021. The event, open to campus and the community, included a week of WCC faculty and community leaders offering interactive sessions on the importance of liberal arts education and its impact on life and workplace skills. In collaboration with community partners and WCC's health insurance carrier, the College's Human Resources Department has continued to enhanced wellness efforts by offering greater support options for mental well-being, such as immediate 24/7 access to counseling through the Employee Assistance Program, telehealth options, and access to community resources. In May 2022 the College offered Lunch and Learn sessions focused on stress management, wellness resources, and mental health issues in the workplace. The College also held a Wellness Day event to welcome employees back to campus in Fall 2021 and Fall 2022, including multiple activities focused on wellness and mental health and resources provided by the College and community partners. The College has taken an active stance in encouraging exercise among employees and students through participation with the American College of Sports Medicine. For the fourth consecutive year, the College was awarded the Silver Level Exercise is Medicine designation for its commitment to creating a culture of wellness on campus, one of only 156
community development initiatives. Officed		

Best Practices by Category	Examples of Adherence
	and the AAACF African Endowment Fund (\$12,000). This year, WCC at Parkridge received an additional \$30,000 from United Way. The College is approved for Veteran funding from multiple government agencies to support non-credit professional development offerings for military personnel. The college has highlighted this funding on the website to assist military personnel with locating and applying for this funding.
(ii) The community college operates or sponsors opportunities for community members to engage in activities that promote leisure, wellness, cultural or personal enrichment such as community sports teams, theater or musical ensembles, or artist guilds.	 The College offered the community a free virtual series of interactive Race and Ethnic Relations webinars in 2022, with 580 registrations. This was the third series following tremendous response to prior webinars held in 2021. Sessions focused on issues such as implicit bias, recognizing differences and similarities, COVID's disproportionate impact, and compassion in difficult times. The Offices of Instruction, Student Development and Activities, and Diversity collaborate to provide events, performances, and training for students, employees, and community members promoting diversity and multiculturalism. Examples in 2021-22 included the annual Martin Luther King, Jr. College Celebration and week of "Beloved Community" educational and community events; fourth annual "Equity in Action" Awards, recognizing campus and community leaders in promoting equity at WCC; and the College's first Juneteenth celebration. The College offers health and fitness classes in local senior centers, as well as classes to promote leisure, wellness, and personal and cultural enrichment for local residents. The College supports concerts and other cultural events on campus that are open to the community. The College offers an annual opportunity for community members to experience WCC college courses at no cost. In 2021, WCC expanded its Free College Day event to a virtual, week-long Free College Week. In 2022,

Best Practices by Category	Examples of Adherence
	the popular event, presented in April in connection with Community College Week, saw nearly 1,500 individuals taking part in over 40 virtual courses. The College typically hosts cultural organizations on campus that that are open to community member participation, such as community musical ensembles (Ypsilanti Symphony and Washtenaw Community Concert Band), language schools (Ann-Hua Chinese School), textiles (Ann Arbor Area Quilting Guild), and many others providing enrichment opportunities.
(iii) The community college operates public facilities to promote cultural, educational, or personal enrichment for community members, such as libraries, computer labs, performing arts centers, museums, art galleries, or television or radio stations.	 In July 2022, the College reopened its Morris J. Lawrence Building, which had been closed for a nearly year-long renovation which significantly upgraded the building with major facility updates and new state-of-the art technology. The building, erected in 1990, is dedicated to providing conference and other services, event/meeting/performance space, and education, enrichment, professional development, and workforce training for the community, business and industry, trades partners, and many others. The College's 500-seat Towsley Auditorium and other space in the Morris Lawrence Building on campus is used for many cultural activities in a typical year, including local and national speakers, performing groups such as the Ypsilanti Symphony Orchestra, Ypsilanti Community Choir, Russian Ballet-Ypsilanti, Ann Arbor Comic Opera Guild, Out Loud Chorus (LGBT Community Chorus), Washtenaw Community Concert Band, the Community School of Ballet, and Penny Seats Theater Company, as well as faculty and student performing arts and film productions. The ML Building has hosted events such as middle and high school vocal competitions, proms, and community and business and industry events including the North America Building Trades Union, Michigan Medicine Adolescent Health Conference, the Workforce Pipeline Summit,

Best Practices by Category	Examples of Adherence
best reduces by category	the Osher Lifelong Learning series, and the annual WCC Climate Summit. A new Art Gallery was opened as part of the renovation of the Morris Lawrence Building in 2022. The flexible, open space is designed to showcase the art of WCC students, faculty, and local or regional artists. The College exhibits works of students and local artists throughout public spaces on campus. Since 2016 it has held an annual juried student art show mounted primarily in the Student Center and Liberal Arts and Sciences building; the show is open to the public and has works available for purchase. The show was held virtually in 2020 and 2021, and offered in hybrid format in 2022. The College's Bailey Library also has rotating and permanent art exhibits. The College recently became the new home of the Deutsche Schule (German School) of Ann Arbor for Culture and Language, offering a full range of classes each weekend. The College maintains an open computer lab, the Learning Commons, which is available to students and the public. The Commons has 20 iMacs and 60 Dell desktops available for use, as well as 20 short-term loaner laptops. WCC offers the Orchard radio station, a student newspaper (The Voice), annual literary journal (The Huron River Review), online quarterly literary magazine (The Big Windows Review), regular anthologies of poetry and prose by students, faculty, alumni, and friends of WCC, college newspaper (On the Record), and community magazine (Launch). Publications continued to be available online during COVID-19 and beyond. The Bailey Library offers library services to community members, with remote services available. The College hosts the annual Human Library each year, an international project open to the
	public in which volunteers share their lived experiences with others.

(iv) The community college operates public facilities to promote leisure or wellness activities for community members, including gymnasiums, athletic fields, tennis courts, fitness centers, hiking or biking trails, or natural areas.	 WCC held its fourth annual Michigan Community College Gender and Sexuality Conference virtually in 2021-22, offering a forum for LGBTQIA+ individuals and allies from Michigan community colleges to foster success and build community. Conference Services supports events for organizations throughout the community on campus, including non-profits, local businesses, and other educational institutions. Even with the community-focused Morris Lawrence Building closed for renovations in 2021-22, WCC hosted 913 events for more than 18,000 visitors. The College typically serves as a community gateway to more than 91,000 visitors annually. WCC's Entrepreneurship Center operates a free open co-working space for students and community members in which to study, network, and use free computers and printing. The College has a community Health and Fitness Center that serves a capacity membership of 7,700 members; usage is currently rebounding following the HFC reopening after the COVID shutdown in 2020. The Center offers over 65 different health and fitness courses per week. Members have opportunities to participate in special programs such as Meditation, Aquacise for Arthritis, Masters Swim, Ai Chi, MyFitRx, and Tai Chi. The College offers PEA 115 for WCC students as a one-credit fitness course in which they receive free usage of the Fitness Center for the entire semester. Community members have access to free lectures through the Fitness Center related to nutrition, fitness, meditation, and other related health topics. These were expanded to include an online format during COVID-19. The College's Health and Fitness Center has been certified for an additional four years last

Best Practices by Category	Examples of Adherence
	services for individuals transitioning from therapy, surgery, managing medical conditions, weight loss, or recovering from an injury or illness. The Health and Fitness Center continues to partner with community and national organizations such as S.O.S. Community Services, SafeHouse, Lee Denim Day, MOORE Foundation, Ypsilanti Meals on Wheels, and the American Association of University Women by providing opportunities for HFC members to donate to organizations that give back to the community. In May 2022, WCC, through its Wadhams Veterans Center and the WCC Health and Fitness Center, served as official host for the Murph Challenge, a national fitness challenge that raises scholarship funds for Vets. The College has athletic fields available for student and public use that accommodate a variety of sports and recreational activities. The College campus also maintains extensive green space, including hiking, biking, walking, and trails. This includes an interpretive nature trail marked by instructional, highly visual signage about natural features of the campus. With funding support from the Southeast Michigan Council of Governments, the College created a non-motorized pathway on WCC property to provide safe opportunities for walking, jogging, or cycling to, from, and on campus. The Border-to-Border Trail network connects through WCC's campus.
(v) The community college promotes, sponsors, or hosts community service activities for students, staff, or community members.	 Student Development and Activities continued to expand its new Esports program, launched during COVID in 2020-21, with approximately 20 events in 2021-22. The WCC Sports Office collaborated with the University of Michigan C.S. Mott Children's Hospital to hold a weeklong Esports event in October 2021, raising \$10,000 to purchase gaming consoles for pediatric patients at Mott. The College's digital and fine arts faculty and students collaborate regularly with community organizations to create public art displays and

Best Practices by Category	Examples of Adherence
	present student/faculty art exhibits in the community. The College's photography department collaborates with the University of Michigan Health Center to provide free portraits to cancer patients and their families. The College's Dental Assisting faculty oversee a Dental Clinic on campus that offers low-cost dental cleaning and services for students, faculty, and staff, while providing hands-on opportunity for University of Michigan dental students. The clinic reopened in 2021-22 following temporary closure due to COVID. The Dental Program also offers dental service at Hope Clinic in Ypsilanti. Students and faculty in the Dental Assisting program typically hold a Mission of Mercy event biennially, providing free dental clinic services at the national healthcare event targeting economically disadvantaged communities. The College continued to partner with the American Red Cross during COVID to host Blood Drives several times a year. WCC faculty and staff annually take part in the American Heart Association Heart Walk. The College frequently hosts large-scale community events such as charity walks that benefit the community and non-profit organizations: examples have included the Alzheimer's Association, American Cancer Society, American Diabetes Association, St. Jude Children's Research Hospital, and Washtenaw Literacy. The College partners with the United Way and sponsors an annual campaign promoting WCC employee involvement and giving to causes supported by the organization. During Student Welcome Days held each Fall and Winter semester, the College provides information to students on events, clubs,
	service activities, and volunteer opportunities available on and off campus. The College supports student and employee
	activities on campus, hosting service events for student clubs such as the Phi Theta Kappa

Best Practices by Category	Examples of Adherence
Best Practices by Category	annual service project, the Day of Caring, and Commit to Complete event. WCC athletic teams partner with a local non-profit to support volunteer activity each term. The College administers an online database of service opportunities that connect students to over 70 local non-profits and allows students to build a curricular transcript of volunteer work. Through WCC's presence at the Parkridge Community Center in Ypsilanti, the College hosts and oversees multiple community meetings to promote community involvement and volunteerism. WCC hosts a weekly Monday meeting, "WCC Community Discussion & Initiatives," with local partners, agencies, and politicians to discuss current programming and events, and explore ways to collaborate. In addition, Parkridge also hosts a Wrap-Around Services meeting biweekly with Ypsilanti Housing Commission and Engage at EMU, a partnership that has expanded to include collaboration on events and programming. The Parkridge Center has also expanded the relationship with Michigan Works! Southeast through meetings, sharing information with other agencies, and working to seek options for Paid Worker Experience staff members. WCC was designated a Voter Friendly Campus in 2021 by the Campus Vote Project and NASPA for its high level of student civic engagement and level of voter registration on campus. In addition, in 2021-22 the college was awarded a Silver Seal as part of the ALL IN Campus Democracy Challenge for student participation in the 2020 election. The Center for Career Success offers two career fairs each academic year that are promoted and free of charge to community members, connecting them with up to 120 hiring employers annually.
	hosts a free Climate Summit open to students and the community. Each year's event has a specific focus and is designed to spur positive action; the 2022 theme was "Food and Food

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Justice" and featured Amanda Sweetman, Regional Director of Farming and Healthy Lifestyles for Trinity Health Michigan. The College provides advisors from the Center for Career Success to sit on the local Hire MI Vet committee. The Hire MI Vet committee plans and orchestrates activities to support the employment needs of veterans in Ann Arbor. Their local hiring fair is held at WCC and supports approximately 30 Veteran-friendly employers and up to 100 veterans. In spring 2022 the College collaborated with the Region 9 Veterans Community Action Team to host the first Washtenaw County Vet Fest, a large-scale free event featuring food and activities for Veterans and their families.