Course Assessment Report Washtenaw Community College

| Discipline | Course Number | Title |
| :--- | :--- | :--- |
| English as Second <br> Language | 023 | ESL 023 06/08/2017-High <br> Beginning ESL Reading <br> and Writing |
| Division | Department | Faculty Preparer |
| Humanities, Social and <br> Behavioral Sciences | English \& College <br> Readiness | Heather Zettelmaier |
| Date of Last Filed Assessment Report |  |  |

## I. Review previous assessment reports submitted for this course and provide the following information.

1. Was this course previously assessed and if so, when?

## Yes

Outcome 1 of this course was assessed when this course was ENG 023, High Beginning Reading and Listening, Fall 2009.
2. Briefly describe the results of previous assessment report(s).

The standard of success for Outcome 1 was not met in 2009. In fact, it appears that the scores were extremely low, demonstrating no strengths. The assessors determined that the tool was at fault. The ESL Compass Reading was used. High beginning ESL students perform very poorly on standardized computer tests. In addition, the report says that students may not have taken the test seriously because it wasn't part of the course grade.
3. Briefly describe the Action Plan/Intended Changes from the previous report(s), when and how changes were implemented.

The previous report said, "We will look at other means of assessing the course." In the current assessment report, a departmentally-developed exam is used. This was necessary because the ESL Compass Reading no longer exists.

## II. Assessment Results per Student Learning Outcome

Outcome 1: Read and understand simplified texts independently.

- Assessment Plan
- Assessment Tool: ESL Compass reading
- Assessment Date: Winter 2016
- Course section(s)/other population: all
- Number students to be assessed: all students
- How the assessment will be scored: Scored by Compass
- Standard of success to be used for this assessment: 70\% of students will score at least 65 on ESL Compass reading.
- Who will score and analyze the data: Departmental faculty will analyze the data.

1. Indicate the Semester(s) and year(s) assessment data were collected for this report.

| Fall (indicate years below) | Winter (indicate years <br> below) | SP/SU (indicate years <br> below) |
| :--- | :--- | :--- |
| 2018 |  |  |

2. Provide assessment sample size data in the table below.

| \# of students enrolled | \# of students assessed |
| :--- | :--- |
| 22 | 21 |

3. If the number of students assessed differs from the number of students enrolled, please explain why all enrolled students were not assessed, e.g. absence, withdrawal, or did not complete activity.

One student stopped attending before the midterm exam. All other students' results were assessed.
4. Describe how students from all populations (day students on campus, DL, MM, evening, extension center sites, etc.) were included in the assessment based on your selection criteria.

There was only one section of this course, and all students in it were assessed.
5. Describe the process used to assess this outcome. Include a brief description of this tool and how it was scored.

Since the ESL Compass Reading test no longer exists, departmentally-developed midterm and final exams were used for this assessment. Both the midterm and final exams included simplified texts and a substantial number of test items to show student comprehension. The format was multiple-choice.
6. Briefly describe assessment results based on data collected for this outcome and tool during the course assessment. Discuss the extent to which students achieved this learning outcome and indicate whether the standard of success was met for this outcome and tool.

## Met Standard of Success: Yes

Nineteen out of twenty-one (90\%) of students scored $70 \%$ or higher on the reading comprehension portions of the midterm and final exams in this course. The standard of success was met.
7. Based on your interpretation of the assessment results, describe the areas of strength in student achievement of this learning outcome.

Both on the midterm and final exams, students showed a strong ability to answer a variety of questions about a simplified text. The two texts used in this assessment were informative texts about new topics, and students were still competent in showing comprehension. They answered main idea, guessing-from-context, and detail questions.
8. Based on your analysis of student performance, discuss the areas in which student achievement of this learning outcome could be improved. If student met standard of success, you may wish to identify your plans for continuous improvement.

In this course, we should continue to use multiple choice and short answer questions to show understanding of level-appropriate texts. There was some correlation between the students who scored in the $50-80 \%$ range and low vocabulary scores. (See Outcome 3.) Thus, continued emphasis of vocabulary learning will help to improve students' reading skills in ESL 023.

Outcome 2: Identify common base forms and affixes.

- Assessment Plan
- Assessment Tool: Departmentally-approved classroom test.
- Assessment Date: Winter 2016
- Course section(s)/other population: all
- Number students to be assessed: all students
- How the assessment will be scored: answer key
- Standard of success to be used for this assessment: 70\% of students will score at least $70 \%$ on the relevant portion of the final exam.
- Who will score and analyze the data: departmental faculty

1. Indicate the Semester(s) and year(s) assessment data were collected for this report.

| Fall (indicate years below) | Winter (indicate years <br> below) | SP/SU (indicate years <br> below) |
| :--- | :--- | :--- |
| 2018 |  |  |

2. Provide assessment sample size data in the table below.

| \# of students enrolled | \# of students assessed |
| :--- | :--- |
| 22 | 21 |

3. If the number of students assessed differs from the number of students enrolled, please explain why all enrolled students were not assessed, e.g. absence, withdrawal, or did not complete activity.

One student stopped attending before the midterm exam. All other students' results were assessed.
4. Describe how students from all populations (day students on campus, DL, MM, evening, extension center sites, etc.) were included in the assessment based on your selection criteria.

There was only one section of this course, and all students in it were assessed.
5. Describe the process used to assess this outcome. Include a brief description of this tool and how it was scored.

There was not enough data to assess this outcome. Only 5 test items were given, and only on the midterm exam. Word parts (base forms and affixes) are not a main focus of this course and thus were not well-represented in the assessment tool.
6. Briefly describe assessment results based on data collected for this outcome and tool during the course assessment. Discuss the extent to which students achieved this learning outcome and indicate whether the standard of success was met for this outcome and tool.

## Met Standard of Success: No

No assessment was completed for this outcome. Upon the revision of the master syllabus of this course, this outcome should be removed and placed in the objectives. (See Action Plans/Intended Changes.)
7. Based on your interpretation of the assessment results, describe the areas of strength in student achievement of this learning outcome.

This outcome was not assessed.
8. Based on your analysis of student performance, discuss the areas in which student achievement of this learning outcome could be improved. If student met standard of success, you may wish to identify your plans for continuous improvement.

This outcome should be removed. We introduce word parts in ESL 023, but this outcome should be moved to objectives on the master syllabus. (See Action Plans/Intended Changes.)

Outcome 3: Use basic vocabulary words from the course in complete sentences that demonstrate the meaning and use of the words.

- Assessment Plan
- Assessment Tool: Departmentally-approved classroom test.
- Assessment Date: Winter 2016
- Course section(s)/other population: all
- Number students to be assessed: all students
- How the assessment will be scored: departmentally-developed rubric
- Standard of success to be used for this assessment: 70\% of students will achieve success on $70 \%$ of the sentences produced.
- Who will score and analyze the data: departmental faculty

1. Indicate the Semester(s) and year(s) assessment data were collected for this report.

| Fall (indicate years below) | Winter (indicate years <br> below) | SP/SU (indicate years <br> below) |
| :--- | :--- | :--- |
| 2018 |  |  |

2. Provide assessment sample size data in the table below.

| \# of students enrolled | \# of students assessed |
| :--- | :--- |
| 22 | 21 |

3. If the number of students assessed differs from the number of students enrolled, please explain why all enrolled students were not assessed, e.g. absence, withdrawal, or did not complete activity.

One student stopped attending before the midterm exam. All other students' results were assessed.
4. Describe how students from all populations (day students on campus, DL, MM, evening, extension center sites, etc.) were included in the assessment based on your selection criteria.

There was only one section of this course, and all students in it were assessed.
5. Describe the process used to assess this outcome. Include a brief description of this tool and how it was scored.

Vocabulary in this course was not tested in a way that targets this outcome. Rather than being asked to use words in their sentences, students had to fill in sentences with appropriate vocabulary words or identify meaning in a matching exercise. Since vocabulary is a major focus of this course, it was determined that using the vocabulary sections of the midterm and final exams to assess this outcome was necessary.
6. Briefly describe assessment results based on data collected for this outcome and tool during the course assessment. Discuss the extent to which students achieved this learning outcome and indicate whether the standard of success was met for this outcome and tool.

## Met Standard of Success: Yes

Fifteen out of twenty-one (71\%) of students achieved success on the vocabulary test items used to assess this outcome. The standard of success was met.
7. Based on your interpretation of the assessment results, describe the areas of strength in student achievement of this learning outcome.

Students showed fairly strong knowledge of vocabulary in this course.
8. Based on your analysis of student performance, discuss the areas in which student achievement of this learning outcome could be improved. If student met standard of success, you may wish to identify your plans for continuous improvement.

There were many students who had only minimally passing scores in this area. The vocabulary introduced in this course is very basic; only the most common words in the English language are tested. More than $71 \%$ of the students should have shown mastery of these simple words. ESL 023 should have a stronger emphasis on vocabulary learning.

Outcome 4: Write a group of sentences from picture prompts that show the ability to write complete sentences in English that are usually intelligible to a sympathetic native speaker (i.e. an ESL instructor accustomed to reading text written by students whose first language is not English), with effort.

- Assessment Plan
- Assessment Tool: Composition
- Assessment Date: Winter 2016
- Course section(s)/other population: all
- Number students to be assessed: all students
- How the assessment will be scored: departmentally-developed rubric
- Standard of success to be used for this assessment: 70\% of students will score $70 \%$ or higher.
- Who will score and analyze the data: departmental faculty

1. Indicate the Semester(s) and year(s) assessment data were collected for this report.

| Fall (indicate years below) | Winter (indicate years <br> below) | SP/SU (indicate years <br> below) |
| :--- | :--- | :--- |
| 2018 |  |  |

2. Provide assessment sample size data in the table below.

| \# of students enrolled | \# of students assessed |
| :--- | :--- |
| 22 | 21 |

3. If the number of students assessed differs from the number of students enrolled, please explain why all enrolled students were not assessed, e.g. absence, withdrawal, or did not complete activity.

One student stopped attending before the midterm exam. All other students' results were assessed.
4. Describe how students from all populations (day students on campus, DL, MM, evening, extension center sites, etc.) were included in the assessment based on your selection criteria.

There was only one section of this course, and all students in it were assessed.
5. Describe the process used to assess this outcome. Include a brief description of this tool and how it was scored.

Students were given pictures of a family performing work outside "last Saturday." They were asked to write about six sentences describing the activities using past tense verbs. The test gave them blank lines, numbered 1 through 6 . The sentences were scored with a departmentally-developed rubric.
6. Briefly describe assessment results based on data collected for this outcome and tool during the course assessment. Discuss the extent to which students achieved this learning outcome and indicate whether the standard of success was met for this outcome and tool.

## Met Standard of Success: Yes

Twenty-one out of twenty-one (100\%) of students achieved $70 \%$ or higher on the items from the rubric. The standard of success was met for this outcome and tool.
7. Based on your interpretation of the assessment results, describe the areas of strength in student achievement of this learning outcome.

Students consistently achieved the standards of success for this outcome. They used appropriate vocabulary, conformed to standard English sentence structure, and wrote intelligibly about the picture prompts.
8. Based on your analysis of student performance, discuss the areas in which student achievement of this learning outcome could be improved. If student met standard of success, you may wish to identify your plans for continuous improvement.

The weakness in this area is not with student achievement but in the expectations of writing in this course, as they are currently articulated. Writing a "group of sentences" does not mean that students will be able to show sentence boundaries once a paragraph format is expected. We should expect more from writers at this level and make this known to the instructors. The wording of the outcome should include "in a paragraph format." (See Action Plans/Intended Changes.)

Outcome 5: Write sentences that show an ability to produce the standard mechanics of English sentences (i.e. start with a capital letter, end with period).

- Assessment Plan
- Assessment Tool: Composition
- Assessment Date: Winter 2016
- Course section(s)/other population: all
- Number students to be assessed: all students
- How the assessment will be scored: departmentally-developed rubric
- Standard of success to be used for this assessment: 70\% of students will score $70 \%$ or higher.
- Who will score and analyze the data: departmental faculty

1. Indicate the Semester(s) and year(s) assessment data were collected for this report.

| Fall (indicate years below) | Winter (indicate years <br> below) | SP/SU (indicate years <br> below) |
| :--- | :--- | :--- |
| 2018 |  |  |

2. Provide assessment sample size data in the table below.

| \# of students enrolled | \# of students assessed |
| :--- | :--- |
| 22 | 21 |

3. If the number of students assessed differs from the number of students enrolled, please explain why all enrolled students were not assessed, e.g. absence, withdrawal, or did not complete activity.

One student stopped attending before the midterm exam. All other students' results were assessed.
4. Describe how students from all populations (day students on campus, DL, MM, evening, extension center sites, etc.) were included in the assessment based on your selection criteria.

There was only one section of this course, and all students in it were assessed.
5. Describe the process used to assess this outcome. Include a brief description of this tool and how it was scored.

Students were asked to describe their morning routine in a short paragraph. In addition, students were given several sentences of dictation. These two pieces of writing were evaluated using a departmentally-developed rubric.
6. Briefly describe assessment results based on data collected for this outcome and tool during the course assessment. Discuss the extent to which students achieved this learning outcome and indicate whether the standard of success was met for this outcome and tool.

## Met Standard of Success: Yes

Twenty-one out of twenty-one ( $100 \%$ ) of students achieved $70 \%$ or higher on the items from the rubric. The standard of success was met for this outcome and tool.
7. Based on your interpretation of the assessment results, describe the areas of strength in student achievement of this learning outcome.

Students consistently achieved the standards of success for this outcome. They wrote sentences with a subject and verb, capital letter, good end-of-sentence punctuation, and standard English word order.
8. Based on your analysis of student performance, discuss the areas in which student achievement of this learning outcome could be improved. If student met standard of success, you may wish to identify your plans for continuous improvement.

Although the students fulfilled the expectations of this outcome, they were not asked to produce a variety of sentences. For example, the question asked them to write about their own morning routine. This required a capital letter "I" at the beginning of every sentence, so we can't be sure if these students would also capitalize the first word should it be another subject. The prompts also required only lists of sentences, not a paragraph format. End-of-sentence punctuation can't be effectively assessed unless a paragraph format is attempted. (See Action Plans/Intended Changes, Outcome Language.)

## III. Course Summary and Intended Changes Based on Assessment Results

1. Based on the previous report's Intended Change(s) identified in Section I above, please discuss how effective the changes were in improving student learning.

It is clear that the revision of this course from High Beginning Reading and Listening to High Beginning Reading and Writing has been very effective. The ESL program now contains writing instruction at every level. As writing is the most challenging and arguably the most important skill for success in college, this change was important and welcomed by both instructors and students. We can also now consider effective assessment tools for the revised course, ESL 023.
2. Describe your overall impression of how this course is meeting the needs of students. Did the assessment process bring to light anything about student achievement of learning outcomes that surprised you?

It was surprising that Outcomes 4 and 5, about writing, were met so handily. Instruction in this area was clearly effective. This was especially surprising because this course can be taken without taking a grammar course concurrently or as a pre-requisite. The students' clear, simple writing came from effective practice and instruction. The fact that vocabulary learning was the weakest area was also enlightening. (See Action Plans/Intended Changes, Course Materials.)
3. Describe when and how this information, including the action plan, was or will be shared with Departmental Faculty.

This information will be shared with departmental faculty during the August 2019 in-service.
4.

Intended Change(s)

| Intended Change | Description of the change | Rationale | Implementation Date |
| :---: | :---: | :---: | :---: |
| Outcome Language | For Outcomes 4 and 5 , new language should be added that indicate a "paragraph format" is required. | In the assessment of these two outcomes, students wrote lists of sentences. <br> Writers do not reveal whether or not they understand end-of-sentence punctuation when they write a list of sentences. At this level, students should show that they can use appropriate end-ofsentence punctuation in a paragraph format, not just write numbered lists of sentences. | 2019 |
| Outcome Language | Outcome 3 should not require that students use vocabulary words in sentences. <br> Language should read, "Identify meaning of basic vocabulary words." | Students at the high beginning level struggle to give adequate treatment of vocabulary words that would fulfill this outcome as it stands. Also, instructors cannot efficiently score the variety of sentences that would be produced using the current assessment tool. The assessment tool is not embedded in the course. | 2019 |
| Outcome Language | We need to remove Outcome 2 and place it in Objectives. | Base forms and affixes are a small part of ESL 023. <br> Students will have a | 2019 |


|  |  | much heavier emphasis on this vocabulary skill in the higher reading courses, ESL 128 and 134. |  |
| :---: | :---: | :---: | :---: |
| Assessment Tool | It should be clear that Outcome 5 has a different assessment tool than Outcome 4. For example, the assessment tool for Outcome 5 should be "paragraph from dictated sentences or paragraph of personal writing." In this assessment, both a paragraph of personal writing and a group of dictated sentences was used. | If this change is not made, it may appear that we can assess all writing using the paragraph from picture prompts. Students produce more writing than the picture paragraph at the end of the semester; we should use more than one written piece for the writing outcomes. | 2022 |
| Assessment Tool | The assessment tool for Outcome 1 should be "departmentallydeveloped exam." | Standardized tests are not embedded into the course. ESL Compass reading no longer exists, and the current test, the CaMLA EPT, gives a composite score, not a separate reading score. | 2022 |
| Course Materials (e.g. textbooks, handouts, on-line ancillaries) | A set of vocabulary exercises for ESL 023 should be developed for Blackboard. These vocabulary exercises should cover words 1-1000 of the New General Service List. | Weekly vocabulary exercises in the higher reading classes (ESL 128 and 134) have proven effective in helping students retain a large number of vocabulary words. The current | 2020 |


|  |  | materials are only using Quizlet, which is not sufficient for fully acquiring these vocabulary words. |  |
| :---: | :---: | :---: | :---: |
| Course Materials (e.g. textbooks, handouts, on-line ancillaries) | ESL 023 needs an OER for the writing component of the course. | Writing textbooks differ greatly at this level. If we want our writing instruction to have consistency, we need an OER for high beginning writing that focuses on our course goals. This would also save students a great amount of money, and the instructors could plan much more efficiently. | 2020 |

5. Is there anything that you would like to mention that was not already captured?

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## III. Attached Files

## Assessment Data

Faculty/Preparer:
Heather Zettelmaier Date: 07/29/2019
Department Chair:
Carrie Krantz
Date: 07/30/2019
Dean:
Kimberly Jones
Date: 08/08/2019
Assessment Committee Chair: Shawn Deron
Date: 08/29/2019

## Course Assessment Report

## I. Background Information

1. Course assessed:

Course Discipline Code and Number: ENG 023
Course Title: High Beginning ESL Reading and Listening Division/Department Codes: HSS/ENG
2. Semester assessment was conducted (check one):

区 Fall 2009
$\square$ Winter 20
$\square$ Spring/Summer 20
3. Assessment tool(s) used: check all that apply.
$\square$ Portfolio
Q Standardized test
$\square$ Other external certification/licensure exam (specify):
$\square$ Survey
$\square$ Prompt
$\square$ Departmental exam
$\square$ Capstone experience (specify):
$\square$ Other (specify):
4. Have these tools been used before?
$\square$ Yes

If yes, have the tools been altered since its last administration? If so, briefly describe changes made.
5. Indicate the number of students assessed/total number of students enrolled in the course. 21/23
6. Describe how students were selected for the assessment.

All students were assessed except for one who audited and one who faded away.

## II. Results

1. Briefly describe the changes that were implemented in the course as a result of the previous assessment. N. A.
2. List each outcome that was assessed for this report exactly as it is stated on the course master syllabus.
3. Students will read and understand simplified texts independently.
4. Students will demonstrate comprehension of extended discourse on familiar everyday topics.
5. As appropriate, students will listen for specific or global information.
6. Briefly describe assessment results based on data collected during the course assessment, demonstrating the extent to which students are achieving each of the learning outcomes listed above. Please attach a summary of the data collected.
Outcome 1: Twelve of 21 scored 65 or higher on the COMPASS ESL Reading. Outcomes 2 \& 3: Eight of 21 scored 67 or higher on the COMPASS ESL Listening.
7. For each outcome assessed, indicate the standard of success used, and the percentage of students who achieved that level of success. Please attach the rubric/scoring guide used for the assessment.
Outcome 1: The standard of success was that $70 \%$ of the students would score at the targeted level; only $57 \%$ did so.
Outcome 2 \& 3: The standard of success was that $70 \%$ of the students would score at the targeted level; only $38 \%$ did so.

## Course Assessment Report

5. Describe the areas of strength and weakness in students' achievement of the learning outcomes shown in assessment results.

Strengths: none
Weaknesses: The assessment results are significantly worse than other measures of student success such as tests and exams. We suggest two reasons for this: In our attempt to use an external measure to assess student performance, we chose an instrument (an ESL test administered on a computer) that presented more of a challenge to students at this level of English proficiency than we had anticipated. In addition, since a student's performance on the assessment tool in no way impacted his grade in the course, some may not have taken it very seriously.
III. Changes influenced by assessment results

1. If weaknesses were found (see above) or students did not meet expectations, describe the action that will be taken to address these weaknesses.
We will look at using other tools to assess student performance.
2. Identify intended changes that will be instituted based on results of this assessment activity (check all that apply). Please describe changes and give rationale for change.
a. $\boxtimes$ Outcomes/Assessments on the Master Syllabus Change/rationale: See II 5 above
b.Objectives/Evaluation on the Master Syllabus Change/rationale:
c.

Course pre-requisites on the Master Syllabus Change/rationale:
d.
$\square 1^{\text {st }}$ Day Handouts Change/rationale:
e. Course assignments Change/rationale:
f.
$\square$ Course materials (check all that apply)Textbook
Handouts
$\square$ Other:
g.Instructional methods Change/rationale:
h. $\square$ Individual lessons \& activities Change/rationale:
3. What is the timeline for implementing these actions? Winter 2010

## IV. Future plans

1. Describe the extent to which the assessment tools used were effective in measuring student achievement of learning outcomes for this course.
They were not very successful. The results did not correlate well with success in the course.
2. If the assessment tools were not effective, describe the changes that will be made for future assessments. We will look at other means of assessing the course.
3. Which outcomes from the master syllabus have been addressed in this report?

All $\qquad$ X If "All", provide the report date for the next full review: $\qquad$ -

## Course Assessment Report

If "Selected", provide the report date for remaining outcomes: The data for one minor outcome slipped through the cracks and will be addressed in the next assessment in three years.

Submitted by:


## Course Assessment Report

## I. Background Information

1. Course assessed:

Course Discipline Code and Number: ENG 023
Course Title: High Beginning ESL Reading and Listening
Division/Department Codes: HSS/English/Writing
2. Semester assessment was conducted (check one):
$\boxtimes$ Fall 2006
$\square$ Winter 20
Spring/Summer 20
3. Assessment tool(s) used: check all that apply.
$\square$ Portfolio
区 Standardized testOther external certification/licensure exam (specify):
Survey
PromptDepartmental exam
Capstone experience (specify):
Other (specify):
4. Have these tools been used before?
$\square$ Yes
$\boxtimes$ No

If yes, have the tools been altered since its last administration? If so, briefly describe changes made.
5. Indicate the number of students assessed/total number of students enrolled in the course.

19 of 31 (61\%)
6. Describe how students were selected for the assessment. All students who passed the class were included in the assessment.

## II. Results

1. Briefly describe the changes that were implemented in the course as a result of the previous assessment. NA
2. State each outcome (verbatim) from the master syllabus for the course that was assessed.
3. Students will read and understand simplified texts independently.
4. Students will learn common base forms and affixes.
5. Students will demonstrate comprehension of extended discourse on familiar everyday topics.
6. As appropriate, students will listen for specific or global information.
7. 
8. Briefly describe assessment results based on data collected during the course assessment, demonstrating the extent to which students are achieving each of the learning outcomes listed above. Please attach a summary of the data collected.
All assessed students achieved the desired level of success for Outcomes 1,2,3, and 4.
9. For each outcome assessed, indicate the standard of success used, and the percentage of students who achieved that level of success. Please attach the rubric/scoring guide used for the assessment.

Outcome 1: $\quad 84 \%$ of assessed students and $70 \%$ of all students achieved the desired standard ( 65 or higher on the COMPASS ESL Reading Test, scoring into the Intermediate level).

## Course Assessment Report

Outcome 2: $\quad 96 \%$ of all students achieved the desired level ( $70 \%$ or better on a 12 -item test of word forms).

Outcomes 3\&4: $79 \%$ of assessed students achieved the desired level ( 67 or higher on the COMPASS ESL Listening Test, scoring into the Intermediate level); however, only $63 \%$ of all students did so.
5. Describe the areas of strength and weakness in students' achievement of the learning outcomes shown in assessment results.

Strengths:
The results for Outcome 2 (Reading) indicate that $84 \%$ of the assessed students met the goal and $70 \%$ of all students did so. This indicates that many students improved their reading skills.

The results for Outcome 2 (Word Forms) were excellent, with $100 \%$ of assessed students and $96 \%$ of all students meeting the target.

Weaknesses:
The results for Outcomes 3 \& 4 (Listening) were good for the assessed students with $79 \%$ of them meeting the goal, but not as good overall, with $63 \%$ of all students meeting the goal. In fact, the failure on the part of these students to improve their listening skills accounts for their failure to pass the class.

## III. Changes influenced by assessment results

1. If weaknesses were found (see above) or students did not meet expectations, describe the action that will be taken to address these weaknesses.

In our next assessment, we will try to measure the change in student proficiency. We will either look at COMPASS ESL Listening scores at the beginning and end of the semester or devise an appropriate pre/post test.
2. Identify intended changes that will be instituted based on results of this assessment activity (check all that apply). Please describe changes and give rationale for change.
a. $\square$ Outcomes/Assessments on the Master Syllabus Change/rationale:
b.Objectives/Evaluation on the Master Syllabus Change/rationale:
c.Course pre-requisites on the Master Syllabus Change/rationale:
d. $\square 1^{\text {st }}$ Day Handouts Change/rationale:
e. $\square$ Course assignments Change/rationale:
f.

Course materials (check all that apply)
$\square$ Textbook
$\square$ Handouts
$\square$ Other:
g.Instructional methods Change/rationale:Individual lessons \& activities Change/rationale:
3. What is the timeline for implementing these actions?

## Course Assessment Report

## IV. Future plans

1. Describe the extent to which the assessment tools used were effective in measuring student achievement of learning outcomes for this course.

We are still trying to balance the advantage of assessing using a nationally-normed test with the challenges students of limited English proficiency and limited computer skills face (It is not a given that international students in ESL courses are computer savvy, and those that are may have limited experience using a computer in English rather than their native language).
2. If the assessment tools were not effective, describe the changes that will be made for future assessments. See III 1 above.
3. Which outcomes from the master syllabus have been addressed in this report?

All _X_Selected
If "All", provide the report date for the next full review: Fall 2009.
If "Selected", provide the report date for remaining outcomes:


